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# Rotherhithe Waterside

Monday, 16th March 2026

## **The Governing Body's response to the 2026 Annual Complaints Report**

Although many feel the survey is not relevant to them, we were pleased that the response was 75% which is approximately three quarters of residents.

Once again, the results were positive and encouraging. The response this year was especially good considering we had a vacancy at the time and a new resident of only three weeks.

We always act on any concerns that are brought to our attention as a matter of urgency, so the results received reflect the fact that residents are pleased with the level of care and support we offer.

***The Executive Committee  
Rotherhithe Waterside Ltd***